

PROVIDER PORTAL

Provider Portal Overview

View in the help center: https://bitwarden.com/help/providers/

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Provider Portal Overview

∏ Tip

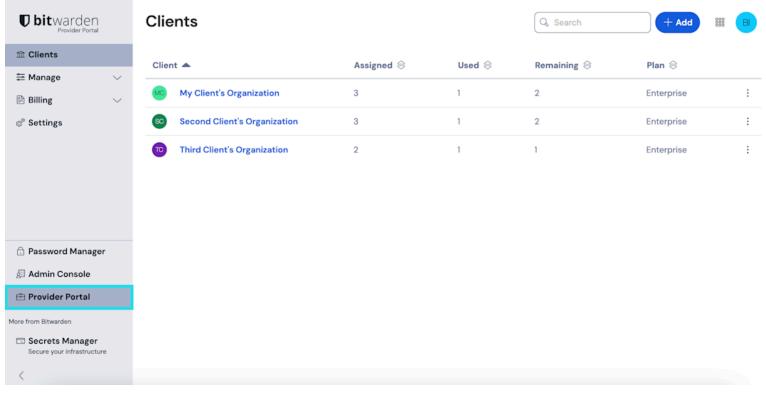
Interested in becoming a Provider? To get started, we ask that:

- Your business has an active Enterprise organization.
- Your business has a client ready to be onboarded under your Provider.

Become a partner

What are Providers?

Providers are administration entities in Bitwarden that allow managed service providers (MSPs) and resellers to create and manage any number of client organizations on behalf of individual business customers. Client organization management is easily accessible through the **Provider Portal**, available through the product switcher:





What is the Provider Portal?

The Provider Portal is an all-in-one management experience that enables providers to manage customers' Bitwarden organizations at scale. The Provider Portal streamlines administration tasks by centralizing a dedicated space to access and support each client, or to create a new one:

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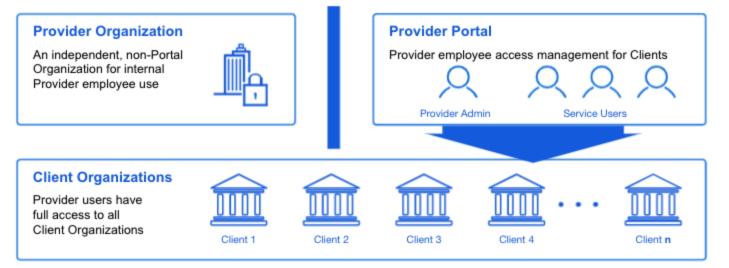
Providers are built with two distinct user types:

- Service users can administer client organizations.
- **Provider admins** can administer client organizations and administer the Provider itself, including adding new service users to the team.

Client organizations

Client organizations are any organization that is attached to or administered by a Provider. To your customers, there's no difference between a "client" organization and a "regular" organization except for who is conducting administration. All Provider members have access to all client organizations:

Before contacting Bitwarden to enable the Provider Portal, deploy an internal Provider Organization and prepare your Client(s).



Structure of a Provider

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As denoted in the above diagram, if Providers want to use an organization to manage their own credentials, they should not include it as a client organization that is administered by the Provider.

Creating an independent organization for this case will ensure users can be given the appropriate user types and access controls over credentials.

Organizations relate Bitwarden users and vault items together for secure sharing of logins, cards, notes, and identities. Organizations have a unique view, the Admin Console, where Provider service users can manage the organization's collections, manage members and groups, run reporting, import data, and configure organization settings:

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Client organization vault

Members of a client organization (such as your customer's end-users) will find shared items in their **Vaults** view alongside individuallyowned items, as well as several methods for filtering the item list to only organization items or items in particular collections:

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Once you have contacted us and been setup with a Provider by a member of the Bitwarden team, start a client organization.

